



SBB Facts and Figures

2023



Imprint

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Owing to rounding, the sums of the figures in the tables may differ from the totals stated.

Data in italics is not directly comparable with the current data due to restatement.



Transportation

		2019	2020	2021	2022	2023	Δ%	
Passenger Services – offer								
1	Trains operated	number/day	7,766	7,270	7,653	7,544	7,889	4.6
2	Long-Distance Services	number/day	1,672	1,336	1,390	1,309	1,394	6.5
3	Regional Services	number/day	6,093	5,935	6,263	6,235	6,495	4.2
	Train-kilometres	train-km m	151.0	146.6	153.2	155.2	158.7	2.3
4	Long-Distance Services	train-km m	67.3	63.8	66.4	67.6	69.2	2.4
5	Regional Services	train-km m	83.7	82.8	86.8	87.5	89.4	2.2
	Rail services	train-km m	82.9	81.3	85.4	86.6	88.2	1.9
	Bus services	bus-km m	0.8	1.4	1.4	0.9	1.2	31.2
6	Seat-kilometres offered	seat-km offered m	68,152	65,526	69,590	72,327	73,555	1.7
7	Seats offered per train	number	457	452	459	471	468	-0.5
4	Long-Distance Services	number	647	647	668	685	678	-1.1
5	Regional Services	number	304	302	300	305	306	0.2
Passenger Services – sales								
8	SBB points of sale	number	721	719	719	718	716	-0.3
	Staffed by SBB employees	number	145	144	143	130	121	-6.9
9	Staffed by agencies	number	46	27	0	0	0	–
	With self-service	number	530	548	576	588	595	1.2
10	Ticket sales SBB	Tickets m	123.6	89.8	118.1	164.9	192.9	16.9
11	Digital channels	Tickets m	65.2	55.2	82.5	121.6	150.0	23.4
	of which EasyRide (check in/check out)	Tickets m	0.8	4.0	9.4	17.5	23.3	33.4
	Ticket machines	Tickets m	42.2	24.7	24.9	28.9	27.1	-6.2
	Automatic travelcard renewal	Tickets m	3.7	3.7	3.7	4.0	4.3	7.2
	Counters	Tickets m	11.5	6.0	6.4	9.0	9.2	3.1
	Self-service quota	%	90.6	93.4	94.5	94.5	95.2	0.7
	of which, digital channels	%	52.8	61.4	69.9	73.7	77.8	4.1
12	Regular customers (GA and Half Fare Travelcards)	Travelcards m	3,221	3,160	3,235	3,399	3,594	5.7
13	GA Travelcards (network season tickets)	Travelcards m	0.500	0.439	0.406	0.431	0.447	3.8
14	GA Travelcard rate by canton							
	Aargau	%	7.5	6.5	5.9	6.2	6.4	0.2
	Appenzell Ausserrhoden	%	4.5	3.9	3.7	3.7	3.8	0.1
	Appenzell Innerrhoden	%	2.6	2.3	2.2	2.3	2.3	0.0
	Basel-Landschaft	%	3.6	3.0	2.8	2.9	2.9	0.1
	Basel-Stadt	%	5.8	4.9	4.5	4.8	4.9	0.1
	Bern / Berne	%	10.0	8.7	8.1	8.3	8.5	0.2
	Fribourg / Freiburg	%	5.0	4.4	4.1	4.3	4.5	0.2



		2019	2020	2021	2022	2023	Δ%	
	Genève	%	1.4	1.1	1.1	1.2	1.3	0.1
	Glarus	%	5.7	5.2	4.8	4.9	5.2	0.2
	Graubünden / Grigioni / Grischun	%	4.4	4.0	3.7	3.8	3.9	0.1
	Jura	%	4.0	3.8	3.5	3.9	4.0	0.1
	Luzern	%	6.1	5.3	4.9	5.1	5.3	0.1
	Neuchâtel	%	4.3	3.7	3.6	3.9	4.0	0.1
	Nidwalden	%	3.5	3.1	3.0	3.1	3.3	0.2
	Obwalden	%	2.8	2.6	2.3	2.5	2.6	0.1
	Schaffhausen	%	6.6	5.8	5.4	5.7	5.9	0.2
	Schwyz	%	5.7	5.0	4.6	4.8	5.0	0.2
	Solothurn	%	7.8	6.8	6.4	6.6	6.8	0.2
	St. Gallen	%	5.3	4.7	4.4	4.6	4.7	0.1
	Thurgau	%	5.0	4.5	4.2	4.4	4.5	0.1
	Ticino	%	1.1	1.0	1.1	1.2	1.3	0.1
	Uri	%	4.3	3.9	3.7	4.0	4.4	0.4
	Valais / Wallis	%	5.5	5.0	4.8	5.1	5.2	0.1
	Vaud	%	4.2	3.6	3.4	3.7	3.8	0.2
	Zug	%	7.4	6.3	5.8	6.0	6.2	0.2
	Zürich	%	6.5	5.6	5.1	5.3	5.4	0.1
13	Half Fare Travelcards	Travelcards m	2.722	2.721	2.829	2.969	3.147	6.0
15	<u>Half Fare Travelcard rate by canton</u>							
	Aargau	%	29.5	29.3	30.5	31.2	32.8	1.6
	Appenzell Ausserrhoden	%	34.2	33.8	34.5	36.4	38.1	1.7
	Appenzell Innerrhoden	%	28.8	29.8	30.6	31.4	33.8	2.5
	Basel-Landschaft	%	28.5	28.1	28.7	29.3	30.5	1.2
	Basel-Stadt	%	35.2	34.9	36.2	37.6	39.0	1.4
	Bern / Berne	%	37.6	37.5	38.5	39.6	41.3	1.7
	Fribourg / Freiburg	%	21.5	21.4	22.0	23.1	24.9	1.7
	Genève	%	17.1	16.9	17.8	19.0	20.3	1.3
	Glarus	%	27.5	27.2	27.7	28.7	30.3	1.7
	Graubünden / Grigioni / Grischun	%	32.1	31.8	32.4	33.6	35.5	1.9
	Jura	%	20.5	20.1	20.9	21.8	23.1	1.3
	Luzern	%	35.9	35.9	37.4	38.6	40.4	1.8
	Neuchâtel	%	22.5	22.0	22.7	24.1	25.8	1.7
	Nidwalden	%	40.6	41.0	42.2	43.5	45.7	2.2
	Obwalden	%	38.0	38.1	39.5	41.3	43.7	2.4
	Schaffhausen	%	31.6	31.7	32.6	33.5	34.8	1.4
	Schwyz	%	34.8	34.7	35.8	37.3	39.5	2.2
	Solothurn	%	30.0	29.7	30.5	31.2	32.5	1.3



		2019	2020	2021	2022	2023	Δ%	
	St. Gallen	%	30.8	30.6	31.4	32.6	34.2	1.6
	Thurgau	%	29.6	29.3	30.1	31.2	33.0	1.9
	Ticino	%	13.0	12.6	13.6	15.1	16.8	1.7
	Uri	%	34.0	34.0	35.7	38.3	40.7	2.3
	Valais / Wallis	%	29.3	28.9	29.5	30.9	32.8	1.9
	Vaud	%	27.1	26.9	27.4	29.0	30.7	1.7
	Zug	%	43.2	42.6	43.6	45.5	47.4	1.9
	Zürich	%	40.0	39.8	41.4	42.6	44.0	1.4
Passenger Services – demand								
	Passenger-traffic performance	Pkm m	19,689	11,705	12,505	17,296	19,993	15.6
4	Long-Distance Services	Pkm m	14,199	7,995	8,630	12,259	14,054	14.6
5	Regional Services	Pkm m	5,491	3,710	3,875	5,036	5,940	17.9
	Rail services	Pkm m	5,459	3,695	3,862	5,021	5,913	17.8
	Bus services	Pkm m	31	15	12	16	26	66.3
16	Growth in demand for peak traffic	%	4.2	-40.3	0.4	35.3	15.5	-19.8
	Long-Distance Services	%	4.5	-43.3	0.8	38.6	14.4	-24.2
17	Regional Services	%	3.4	-33.1	-0.5	28.4	17.9	-10.5
	Growth in demand for off-peak periods	%	6.2	-39.9	8.5	36.2	17.1	-19.1
	Long-Distance Services	%	6.6	-43.0	9.5	39.3	16.7	-22.6
17	Regional Services	%	4.9	-30.0	6.0	27.6	18.1	-9.5
18	Growth in weekend demand	%	8.0	-41.9	15.1	42.5	13.4	-29.1
	Long-Distance Services	%	8.5	-43.4	15.6	44.1	12.1	-32.0
17	Regional Services	%	5.8	-35.7	13.3	36.7	18.6	-18.1
19	Average load factor	%	28.9	17.9	18.0	23.9	27.2	3.3
	Long-Distance Services	%	32.6	19.3	19.5	26.5	29.9	3.5
20	Regional Services	%	22.3	15.3	15.3	19.4	22.3	2.9
	Passenger volume in terms of journeys	PJ m	482.5	308.7	322.9	422.3	481.0	13.9
	Passengers per day	m PJ/day	1.32	0.84	0.88	1.16	1.32	13.9
7	Passengers per train	number	131	81	82	112	128	13.8
	Average length of journey	km	39.7	37.2	37.8	39.6	40.2	1.4
21	Modal split of passenger traffic	%	20.7	17.6	17.7	20.9	–	–
22	of which railway	%	16.7	13.7	13.8	16.8	–	–
Passengers boarding and alighting at stations								
24	Zürich HB	JL/working day	–	–	272,200	360,900	–	–
25	Bern	JL/working day	–	–	127,800	164,800	–	–
	Winterthur	JL/working day	–	–	73,100	93,700	–	–
26	Lausanne	JL/working day	–	–	73,000	93,700	–	–



			2019	2020	2021	2022	2023	Δ%
26	Basel SBB	JL/working day	—	—	68,600	90,900	—	—
	Luzern	JL/working day	—	—	66,700	88,100	—	—
	Zürich Oerlikon	JL/working day	—	—	67,300	84,000	—	—
26	Genève	JL/working day	—	—	52,800	74,100	—	—
	Olten	JL/working day	—	—	54,000	71,800	—	—
27	Zürich Stadelhofen	JL/working day	—	—	55,000	71,300	—	—
	Zürich Hardbrücke	JL/working day	—	—	34,600	50,400	—	—
28	Biel/Bienne	JL/working day	—	—	38,100	46,000	—	—
	<u>More stations</u>							
29	St. Gallen	JL/working day	—	—	35,000	42,700	—	—
	Zug	JL/working day	—	—	30,400	40,000	—	—
30	Aarau	JL/working day	—	—	30,800	38,200	—	—
	Zürich Altstetten	JL/working day	—	—	28,000	37,600	—	—
	Zürich Flughafen	JL/working day	—	—	21,400	35,500	—	—
	Baden	JL/working day	—	—	23,200	30,100	—	—
	Thun	JL/working day	—	—	25,600	30,000	—	—
31	Lugano	JL/working day	—	—	18,900	27,400	—	—
32	Neuchâtel	JL/working day	—	—	19,800	26,900	—	—
	Wetzikon ZH	JL/working day	—	—	21,700	25,800	—	—
	Lenzburg	JL/working day	—	—	20,400	25,100	—	—
	Chur	JL/working day	—	—	19,400	24,500	—	—
33	Fribourg/Freiburg	JL/working day	—	—	19,900	24,400	—	—
	Uster	JL/working day	—	—	18,100	24,300	—	—
34	Vevey	JL/working day	—	—	18,600	24,000	—	—
35	Renens VD	JL/working day	—	—	17,400	23,200	—	—
	Stettbach	JL/working day	—	—	17,900	23,100	—	—
	Rapperswil SG	JL/working day	—	—	18,400	21,600	—	—
	Brugg AG	JL/working day	—	—	17,200	21,600	—	—
	Visp	JL/working day	—	—	15,800	21,400	—	—
30	Dietikon	JL/working day	—	—	17,500	21,100	—	—
36	Morges	JL/working day	—	—	16,500	20,700	—	—
26	Schaffhausen	JL/working day	—	—	15,700	19,400	—	—
	Bellinzona	JL/working day	—	—	15,300	19,200	—	—
37	Yverdon-les-Bains	JL/working day	—	—	15,200	19,100	—	—
38	Nyon	JL/working day	—	—	14,500	18,800	—	—
39	Liestal	JL/working day	—	—	14,800	17,800	—	—
	Effretikon	JL/working day	—	—	14,600	17,500	—	—
	Brig	JL/working day	—	—	13,200	17,500	—	—
	Wädenswil	JL/working day	—	—	14,000	17,300	—	—



			2019	2020	2021	2022	2023	Δ%
40	Arth-Goldau	JL/working day	—	—	13,400	16,800	—	—
41	Wil SG	JL/working day	—	—	14,700	16,800	—	—
	Thalwil	JL/working day	—	—	13,500	16,300	—	—
42	Spiez	JL/working day	—	—	—	16,000	—	—
	Burgdorf	JL/working day	—	—	14,900	15,900	—	—
34	Montreux	JL/working day	—	—	12,000	15,400	—	—
	Pfäffikon SZ	JL/working day	—	—	12,900	15,300	—	—
	Rotkreuz	JL/working day	—	—	11,500	15,200	—	—
	Landquart	JL/working day	—	—	12,100	15,200	—	—
43	Solothurn	JL/working day	—	—	12,600	15,100	—	—
	Bülach	JL/working day	—	—	12,900	15,000	—	—
	Weinfelden	JL/working day	—	—	12,400	14,900	—	—
44	Freight Services							
45	Volume of freight traffic	net tonnes m	50.8	46.7	48.0	45.8	44.6	-2.4
	SBB Cargo Ltd (Switzerland)	net tonnes m	32.8	28.9	28.9	27.8	25.9	-6.8
	SBB Cargo International Ltd	net tonnes m	22.2	20.6	21.6	20.0	19.9	-0.3
46	<u>by FSO traffic type</u>							
47	Wagonload freight	net tonnes m	29.6	27.0	27.5	26.0	24.2	-6.8
	Intermodal transport	net tonnes m	21.2	19.6	20.4	19.8	20.4	3.2
	Lorry shuttle	net tonnes m	2.8	1.8	2.2	2.3	2.6	11.4
	Unaccompanied intermodal transport	net tonnes m	18.4	17.8	18.2	17.4	17.8	2.1
48	Volume of freight traffic per day	net tonnes/day	200,000	185,000	185,000	180,000	175,000	-2.8
	Freight-traffic performance	net tonne-km m	16,377	15,978	17,174	16,509	16,305	-1.2
	SBB Cargo Ltd	net tonne-km m	5,979	5,267	5,256	4,999	4,622	-7.5
	SBB Cargo International Ltd	net tonne-km m	11,498	11,687	12,659	12,071	11,972	-0.8
46	<u>by FSO traffic type</u>							
47	Wagonload freight	net tonne-km m	5,407	5,003	5,282	4,992	4,743	-5.0
	Intermodal transport	net tonne-km m	10,971	10,975	11,892	11,517	11,561	0.4
	Lorry shuttle	net tonne-km m	414	266	327	341	381	11.7
	Unaccompanied intermodal transport	net tonne-km m	10,556	10,709	11,565	11,176	11,180	0.0
49	Modal split of freight traffic	%	37.1	36.6	37.3	37.5	—	—
50	in domestic, import and export traffic	%	19.1	18.6	18.2	18.9	—	—



		2019	2020	2021	2022	2023	Δ%	
51	Trans-alpine freight SBB Cargo	net tonnes m	19.2	18.6	19.6	18.5	17.7	-4.5
	SBB Cargo Ltd	net tonnes m	6.2	5.3	6.2	6.2	5.5	-10.5
	Gotthard	net tonnes m	5.6	5.0	5.9	5.9	5.3	-10.6
	Simplon	net tonnes m	0.6	0.3	0.3	0.3	0.2	-8.8
	SBB Cargo International Ltd	net tonnes m	13.0	13.3	13.4	12.4	12.2	-1.4
	Gotthard	net tonnes m	8.7	9.6	10.2	10.6	10.2	-4.1
	Simplon	net tonnes m	4.3	3.8	3.3	1.8	2.0	14.8
52	SBB market share of trans-alpine railway freight	%	63.1	64.4	60.2	60.5	—	—
	SBB Cargo Ltd (Switzerland)	%	23.6	21.4	22.1	22.2	—	—
	SBB Cargo International Ltd	%	39.5	43.0	38.1	38.3	—	—

Infrastructure

53	Trains on the network	number/day	11,294	10,772	11,260	11,338	11,417	0.7
53	Passenger traffic	number/day	9,522	9,093	9,605	9,693	9,780	0.9
53	Freight traffic	number/day	1,772	1,679	1,655	1,645	1,638	-0.4
	Train paths sold or used by the infrastructure manager	train-path km m	185.8	180.2	189.4	193.3	193.2	0.0
	SBB Infrastructure train paths sold	train-path km m	180.2	176.1	184.8	188.6	188.5	0.0
	Passenger traffic	train-path km m	151.8	149.0	157.1	160.3	161.0	0.4
	SBB Passenger Services including subsidiaries	train-path km m	138.4	134.6	141.0	143.3	144.3	0.7
	Other passenger traffic companies	train-path km m	13.4	14.4	16.1	17.0	16.8	-1.6
	Freight traffic	train-path km m	28.4	27.1	27.7	28.2	27.5	-2.6
	SBB Cargo Ltd and SBB Cargo International Ltd	train-path km m	22.4	21.4	21.0	20.7	20.1	-2.7
	Other freight traffic companies	train-path km m	5.9	5.7	6.7	7.5	7.4	-2.2
54	Subsidiary train paths sold	train-path km m	4.4	2.9	3.2	3.3	3.4	1.3
55	Sensetalbahn (and Thurbo)	train-path km m	1.4	0.0	0.1	0.2	0.2	2.8
	Zentralbahn (metre gauge)	train-path km m	3.0	2.9	3.1	3.1	3.2	1.2
	Train paths used by the infrastructure managers	train-path km m	1.22	1.28	1.35	1.37	1.35	-1.9
	SBB Infrastructure	train-path km m	1.21	1.28	1.35	1.37	1.34	-1.7
56	Subsidiaries	train-path km m	0.01	0.00	0.00	0.01	0.00	-69.7
57	Train density	trains/route/day	159.1	153.5	160.4	163.7	163.6	-0.1
58	Passenger trains	trains/route/day	137.9	133.4	140.1	143.0	143.5	0.4
59	Freight trains	trains/route/day	25.7	24.4	24.8	25.3	24.6	-2.6
60	Network usage efficiency	trains/m-t/day	78.6	75.9	79.3	80.7	80.8	0.1
61	Trans-alpine freight on SBB infrastructure	net tonnes m	32.0	30.0	33.8	33.4	31.7	-5.0



		2019	2020	2021	2022	2023	Δ%	
by transit route								
	Gotthard	net tonnes m	17.2	17.6	20.6	22.4	20.8	-7.0
47	Wagonload freight	net tonnes m	4.5	4.4	5.3	5.2	4.8	-8.3
62	Lorry shuttle	net tonnes m	0.0	0.0	0.1	0.0	0.1	119.0
	Unaccompanied intermodal transport	net tonnes m	12.7	13.3	15.3	17.2	16.0	-6.8
	Simplon	net tonnes m	14.8	12.4	13.2	11.0	10.9	-0.9
47	Wagonload freight	net tonnes m	1.8	1.2	1.4	1.2	1.3	4.9
	Lorry shuttle	net tonnes m	2.8	1.8	2.2	2.3	2.5	10.4
	Unaccompanied intermodal transport	net tonnes m	10.2	9.4	9.6	7.5	7.1	-5.3
63	by traffic type							
47	Wagonload freight	net tonnes m	6.3	5.5	6.7	6.4	6.1	-5.7
	Lorry shuttle	net tonnes m	2.8	1.8	2.2	2.3	2.6	11.6
	Unaccompanied intermodal transport	net tonnes m	22.9	22.7	24.9	24.6	23.1	-6.3
64	Modal split of trans-alpine freight	%	72.4	71.9	73.9	73.9	—	—

Operating performance

	Operating performance (trains and buses)	train-km m	187.5	181.8	189.3	190.1	192.7	1.4
	SBB Passenger Services including subsidiaries	train-km m	151.0	146.6	153.2	155.2	158.7	2.3
4	Long-Distance Services	train-km m	67.3	63.8	66.4	67.6	69.2	2.4
	Regional Services standard gauge	train-km m	79.9	78.5	82.3	83.5	85.1	1.9
	Regional Services metre gauge (Zentralbahn)	train-km m	3.0	2.9	3.1	3.1	3.1	-0.1
	Regional bus services	bus-km m	0.8	1.4	1.4	0.9	1.2	31.2
44	SBB Cargo Ltd and SBB Cargo International Ltd.	train-km m	35.3	33.9	34.8	33.6	32.7	-2.6
	Freight trains	train-km m	32.2	30.9	31.8	30.7	30.0	-2.5
	Wagonload freight	train-km m	17.5	16.3	15.8	15.2	14.8	-2.5
	Intermodal transport	train-km m	14.7	14.6	16.0	15.5	15.1	-2.5
	Light engines	train-km m	3.1	3.0	3.0	2.8	2.7	-4.0
	Construction and maintenance trains SBB Infrastructure	train-km m	1.2	1.3	1.4	1.4	1.3	-1.7

Footnotes: Transportation

- Monday to Friday.
- Monday to Friday; including SOB trains run by SBB as a long-distance services concession (Treno Gottardo, Aare Linth).
- Monday to Friday; including subsidiaries.
- Including SOB trains run by SBB as a long-distance services concession (Treno Gottardo, Aare Linth).
- Including subsidiaries.
- Including SOB trains run by SBB as a long-distance services concession (Treno Gottardo, Aare Linth) and subsidiaries.



	2019	2020	2021	2022	2023	Δ%
7	Weighted average based on train kilometres.					
8	SBB AG only, excluding subsidiaries. The number of points of sale within SBB cannot be considered in relation to the number of SBB train stations: sales points at stations whose infrastructure belongs to SBB may be operated by transport companies other than SBB (e.g. Lyss); in addition, SBB has points of sale that are not located in train stations (e.g. Genève Balexert) or that are not located in SBB stations (e.g. Konstanz).					
9	Contracts with third-party sales outlets (agencies) expired at the end of 2020.					
10	SBB AG only, excluding subsidiaries. The total ticket sales also include sales via non-staffed partner distribution and via the SBB Contact Center.					
11	SBB.ch and SBB Mobile					
12	National Direct Service GA Travelcards and Half Fare Travelcards.					
13	National Direct Service travelcards.					
14	Proportion of the population with a GA Travelcard.					
15	Proportion of the population with a Half Fare Travelcard.					
16	Peak hours are regarded as Monday to Friday from 6.00 to 8.59 and from 16.00 to 18.59.					
17	Without subsidiaries.					
18	Including public holidays as per the timetable.					
19	Weighted average based on seat-kilometres offered.					
20	Including bus transport.					
21	Percentage of all public transport of motorised passenger traffic by rail and road; in terms of transport performance in Switzerland in passenger-kilometres, excluding human-powered mobility. Source: Federal Statistical Office – Mobility and Transport.					
22	Rail's share of motorised passenger transport by rail and road; measured by traffic performance in Switzerland in passenger-kilometres, excluding human-powered mobility. Calculated based on data from the Federal Statistical Office – Mobility and Transport.					
23	This only takes rail passengers into consideration. Passengers changing trains are counted twice – i.e. as both alighting and boarding. The information is updated in May of the following year.					
24	Includes ZLOE and ZMUS; without SZU.					
25	Without RBS.					
26	Passengers boarding and alighting to/from abroad are only partially recorded.					
27	Without Forchbahn.					
28	Without ASM.					
29	Without AB.					
30	Without AVA.					
31	Without FLP.					
32	TPF only partially included.					
33	Without TPF.					
34	Including trains of MVR.					
35	Without TSOL.					
36	Without MBC.					
37	2018: without TRAVYS.					
38	Without NstCM.					
39	Without WB.					
40	Without RB.					
41	Without FW.					
42	Spiez is a BLS railway station.					
43	Without ASM and RBS.					
44	Consolidated figures for SBB Cargo Ltd and SBB Cargo International Ltd.					
45	The categorisation into wagonload freight and intermodal transport is performed in the same way as the traffic volume, i.e. by FSO (Federal Statistical Office) traffic type, based on the NHM codes of the wagons rather than on SBB Cargo's product lines.					
46	In the categorisation by FSO (Federal Statistical Office) traffic type, the differentiation between wagonload freight and intermodal transport is based on the NHM codes of the wagons rather than on SBB Cargo's product lines.					
47	Includes wagonload freight block trains.					



	2019	2020	2021	2022	2023	Δ%
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- 48 This is equivalent to around 16,500 truck journeys, assuming 254 working days and an average load weight of 11.0 tonnes.
- 49 Rail's share of total freight traffic by rail and road; in terms of transport performance in Switzerland in net-net tonne-kilometres. Source: Federal Statistical Office – Mobility and Transport.
- 50 Rail's share of total freight transport by rail and road; measured by traffic performance for domestic, import and export transport in Switzerland in net-net tonne-kilometres. Calculated based on data from the Federal Statistical Office – Mobility and Transport.
- 51 Data according to train path sales.
- 52 Intramodal market share, measured by traffic volume in net tonnes. Source: Federal Office of Transport – transfer from road to rail.
- 53 Monday to Friday; including Zentralbahn.
- 54 Sensetalbahn and Zentralbahn are subsidiaries of SBB Passenger Services.
- 55 Turbo infrastructure was taken over by SBB Infrastructure in 2019. Since 2019, services run on Turbo infrastructure are subsumed under SBB Infrastructure.
- 56 Sensetalbahn and Zentralbahn are subsidiaries of SBB Passenger Division.
- 57 Only train paths sold on SBB infrastructure are taken into account.
- 58 Only takes account of sections of SBB infrastructure travelled by passenger services.
- 59 Only takes account of sections of SBB infrastructure travelled by freight services.
- 60 In accordance with network status report requirements; SBB infrastructure only.
- 61 Traffic volume for all railway undertakings on SBB infrastructure.
- 62 Basel Kleinhüningen–Lugano Vedeggio domestic lorry shuttle ceased operation as of the 2019 timetable change.
- 63 The categorisation according to mode of transport is based on the freight train category specified by freight traffic companies when ordering train paths.

Punctuality

		2019	2020	2021	2022	2023	Δ%	
1	Train punctuality in Passenger Services							
2	Entire network, for the whole year	%	90.6	92.6	91.9	92.5	92.5	0.0
	East region, for the whole year	%	94.0	95.2	94.4	94.8	94.3	-0.5
	Central region, for the whole year	%	89.1	91.7	91.4	92.4	92.8	0.4
	West region, for the whole year	%	87.5	90.1	88.0	89.4	89.2	-0.2
	South region, for the whole year	%	82.4	90.0	90.7	89.1	90.4	1.4
3	Train punctuality in Long-Distance Services							
	Entire network, for the whole year	%	88.0	91.2	90.7	90.4	90.1	-0.3
	East region, for the whole year	%	91.2	93.4	92.7	91.7	91.3	-0.4
	Central region, for the whole year	%	86.8	90.2	89.9	90.1	89.8	-0.3
	West region, for the whole year	%	86.9	90.4	89.5	90.3	89.4	-0.9
	South region, for the whole year	%	85.3	91.8	90.6	88.0	88.9	0.9
4	Train punctuality in Regional Services							
	Entire network, for the whole year	%	91.0	92.9	92.1	92.9	93.0	0.1
	East region, for the whole year	%	94.3	95.4	94.6	95.1	94.6	-0.5
	Central region, for the whole year	%	89.6	92.1	91.8	92.9	93.5	0.6
	West region, for the whole year	%	87.7	90.0	87.6	89.1	89.1	0.0
	South region, for the whole year	%	81.5	89.3	90.7	89.6	91.2	1.6
5	Connection punctuality in Passenger Services							
6	Entire network, for the whole year	%	98.7	99.1	98.9	98.7	98.7	0.0
	East region, for the whole year	%	99.0	99.2	99.1	98.8	98.8	0.0
	Central region, for the whole year	%	98.3	98.8	98.7	98.5	98.5	0.0
	West region, for the whole year	%	98.4	98.7	98.6	98.5	98.5	0.0
	South region, for the whole year	%	97.8	98.9	97.8	97.3	97.6	0.4
7	Consignment punctuality, SBB Cargo Ltd (Switzerland)							
	Entire network, for the whole year	%	91.9	93.5	91.0	91.5	89.8	-1.7

Footnotes: Punctuality

- 1 Percentage share of all punctual trains. A train is considered punctual if it arrives at its stops with fewer than three minutes' delay. The measurement is based on the commercial timetables for trains from Monday to Sunday, and takes into account all stops. Trains cancelled at short notice are considered late.
- 2 All railway undertakings; measured at around 900 SBB Infrastructure operating points.



	2019	2020	2021	2022	2023	Δ%
3	Percentage share of all punctual long-distance trains (EC, ICE, RJX, TGV, IC, IR, RE). A train is considered punctual if it arrives at its stops with fewer than three minutes' delay. The measurement is based on the commercial timetables for trains from Monday to Sunday, and takes into account all stops. Trains cancelled at short notice are considered late.					
4	Percentage share of all punctual regional trains (R, S). A train is considered punctual if it arrives at its stops with fewer than three minutes' delay. The measurement is based on the commercial timetables for trains from Monday to Sunday, and takes into account all stops. Trains cancelled at short notice are considered late.					
5	Percentage share of all connections reached. A connection is considered to have been reached if the fixed interchange time between two trains at the transfer station is provided. The directions of the arriving and departing trains are not taken into account. Trains for which the interchange time exceeds 30 minutes are no longer considered connections.					
6	All railway undertakings; measured at 53 SBB Infrastructure transfer stations.					
7	Delivery punctuality of wagons. A wagon is punctual if it is delivered to the client at the check-in within the planned arrival time window with fewer than 10 minutes' delay for CargoExpress, or fewer than 20 minutes' delay for CargoRail. The measurement takes into account all loaded domestic consignments as well as empty wagons, which are reserved for an operational time window. The data for January 2024 is not yet fully available.					

Quality

		2019	2020	2021	2022	2023	Δ%	
1	Safety							
	Derailments	number	2	1	1	4	2	-50.0
	Collisions involving train runs	number	5	10	11	10	13	30.0
	Accidents at level crossings	number	15	12	11	13	12	-7.7
	Accidents involving passengers or third parties gaining access to trains	number	1	4	4	3	3	0.0
	Connectivity							
	Rolling stock optimised for connectivity	%	57.5	64.1	68.4	69.5	—	—
2	Long-Distance Services fleet	%	84.0	88.0	91.2	92.5	—	—
3	Regional Services fleet	%	30.7	37.4	41.8	41.8	—	—
4	Stations with SBB WiFi	number	79	79	80	80	80	0.0
	Registered customers	m	1.55	1.07	1.02	1.35	1.46	7.8
5	Volume of data downloaded	TB/week	18.3	14.5	14.8	18.4	21.4	16.3
	Users of WiFi in IPV	m/year	—	—	1.13	1.32	1.39	5.5
	Data volumes generated via WiFi in IPV	TB/week	—	—	5.6	6.3	7.8	23.8
	Customer satisfaction							
	Overall customer satisfaction index	index (0–100)	75.8	76.2	78.9	78.9	77.9	-1.0
	Customer satisfaction for private customers	index (0–100)	—	—	81.2	80.5	78.7	-1.9
	Customer satisfaction: SBB Cargo Ltd (Switzerland)	index (0–100)	69.2	64.4	66.0	69.8	73.7	3.9

Footnotes: Quality

- 1 From the infrastructure manager's point of view: SBB network including Sensetalbahn, excluding Zentralbahn.
- 2 By 2030 the long-distance fleet will be equipped with signal boosters or high-frequency windows that let mobile signals through. Old rolling stock that is only occasionally used or is soon to be scrapped will not be upgraded.
- 3 By 2026 the regional fleet will be equipped with signal boosters or high-frequency windows that let mobile signals through.
- 4 Another 390 or so stations and stops are equipped with WiFi on the Smart Information Display.
- 5 Including data volumes generated at Smart Information Displays.

Sustainability

		2019	2020	2021	2022	2023	Δ%	
1	Energy consumption within Switzerland							
	Electricity and fuel consumption in Switzerland	GWh	2,502	2,383	2,462	2,456	2,384	-2.9
2	Traction current	GWh	1,734	1,578	1,646	1,692	1,660	-1.9
	Own consumption for traction current supply	GWh	140	190	189	145	140	-3.7
	Diesel for rail traction	GWh	110	102	107	106	96	-9.2
	Fuel for road vehicles, machines and equipment	GWh	31	29	28	31	28	-8.3
	Electricity for buildings and facilities	GWh	280	285	298	290	281	-3.0
	Thermal energy for buildings and facilities	GWh	207	198	204	192	179	-7.0
	Heating oil	GWh	53.1	50.7	46.0	58.9	43.3	-26.5
	Natural gas	GWh	78.8	59.9	60.9	47.8	44.5	-6.9
	Propane	GWh	6.3	4.4	11.1	7.6	5.8	-24.4
	Biogas	GWh	2.0	5.0	6.3	3.5	2.3	-33.6
	Wood	GWh	13.8	17.1	18.9	20.8	22.6	8.7
	District heating	GWh	53.1	61.5	61.0	53.5	60.3	12.5
3	Specific energy consumption of railway passenger transport	kWh/100 Pkm	7.90	12.13	11.86	9.01	7.77	-13.8
2	Specific energy consumption for railway freight traffic	kWh/100 net tonne-km	4.35	4.05	4.09	4.11	4.07	-0.9
4	Greenhouse gas emissions within Switzerland							
5	Greenhouse gas emissions from energy consumption	t	75,669	68,773	70,985	70,271	62,053	-11.7
2	Traction current	t	1,508	1,309	1,344	1,391	1,361	-2.2
6	Own consumption for traction current supply	t	0	0	0	0	0	—
	Diesel for rail traction	t	30,322	28,308	29,487	29,289	26,587	-9.2
	Fuel for road vehicles, machines and equipment	t	8,444	8,106	8,571	8,538	7,884	-7.7
	Electricity for buildings and facilities	t	255	259	272	264	256	-3.0
	Thermal energy for buildings and facilities	t	35,140	30,791	31,311	30,789	25,964	-15.7
7	Specific greenhouse gas emissions of railway passenger transport	g/100 Pkm	14.5	22.2	21.7	16.5	14.2	-13.8
	Long-Distance Services	g/100 Pkm	11.3	18.1	17.2	12.7	11.1	-13.0
8	Regional Services	g/100 Pkm	23.1	31.4	32.2	26.0	22.0	-15.4
9	Specific greenhouse gas emissions of railway freight traffic	g/100 net tonne-km	188.0	189.6	186.5	185.4	191.4	3.2



		2019	2020	2021	2022	2023	Δ%	
10	Noise protection							
	Low-noise rolling stock SBB Passenger Services	%	97.8	98.0	98.3	98.5	98.6	0.1
	Low-noise freight wagons SBB Cargo Ltd (Switzerland)	%	97.3	98.0	98.8	98.8	98.8	0.0
11	Noise barriers and walls	km	404	412	417	422	425	0.7
11	of which SBB infrastructure	km	403	411	416	421	424	0.7
1	Stock consumption							
	Track construction materials	t	674,051	617,496	643,583	642,251	625,166	-2.7
	Gravel	t	41,574	49,612	63,996	59,349	64,215	8.2
	Ballast	t	510,261	460,729	466,495	465,499	449,960	-3.3
	Line sleepers	t	54,573	50,335	55,072	61,186	59,905	-2.1
	produced from concrete	t	47,836	45,773	50,478	56,308	55,363	-1.7
	produced from wood	t	4,302	2,557	2,913	3,057	2,257	-26.2
	produced from steel	t	2,434	2,006	1,680	1,821	2,285	25.5
	Points sleepers	t	13,670	12,154	16,188	13,092	12,719	-2.9
	produced from concrete	t	11,492	10,356	14,287	11,152	10,512	-5.7
	produced from wood	t	2,178	1,798	1,901	1,940	2,207	13.7
	Rails	t	53,973	44,665	41,832	43,125	38,368	-11.0
	Liquid fuels and propellants	1,000 l	19,448	18,275	18,109	19,617	16,840	-14.2
	Fossil diesel	1,000 l	14,094	13,178	13,459	13,506	12,315	-8.8
	Diesel-biodiesel blend	1,000 l	0	0	8	0	0	—
	Fossil petrol	1,000 l	138	120	120	324	269	-17.1
	Fossil heating oil	1,000 l	5,216	4,977	4,523	5,787	4,256	-26.5
	Lubricants	t	612	589	568	472	461	-2.3
	of which switch and pin lubricants	t	16	18	17	17	19	16.2
	of which wheel flange oil	t	40	43	44	42	39	-5.5
	Herbicides	t	1.9	1.4	1.9	1.4	0.8	-41.4
1	Waste							
	Industrial waste	t	339,402	254,124	243,275	266,171	250,255	-6.0
12	Track excavation waste (ballast, sand and gravel)	t	242,669	165,459	149,496	181,835	175,903	-3.3
13	Metals	t	77,140	72,947	71,798	63,821	59,883	-6.2
13	Concrete sleepers	t	11,898	9,798	16,453	14,393	9,399	-34.7
14	Building materials, excavation	t	3,865	2,401	2,149	2,172	1,882	-13.4
15	Wood	t	1,667	1,667	1,519	1,324	1,153	-12.9
13	Paper, cardboard	t	805	835	825	810	760	-6.2
16	Plastic, rubber	t	513	393	222	225	283	25.6



		2019	2020	2021	2022	2023	Δ%	
13	Electronic waste	t	326	235	322	424	287	-32.3
17	Organic waste, compost	t	55	32	35	73	40	-45.3
13	Glass	t	166	184	196	207	147	-29.2
14	Other industrial waste	t	299	174	261	886	520	-41.3
	Hazardous wastes	t	45,939	30,625	49,746	65,979	57,612	-12.7
18	Heavily contaminated spoil	t	19,435	15,819	33,195	39,566	39,611	0.1
15	Contaminated old wood (wooden sleepers)	t	22,419	11,237	12,565	22,913	14,900	-35.0
14	Cleaning residue	t	1,097	966	793	774	707	-8.6
16	Chemicals	t	807	792	1,203	754	419	-44.5
15	Used oil, transformer oil	t	768	534	595	550	473	-14.0
15	Slurry	t	560	527	694	634	551	-13.1
13	Accumulators, batteries	t	394	334	255	262	336	28.4
16	Contaminated containers	t	50	47	42	46	49	7.3
14	Other hazardous waste	t	408	369	404	481	566	17.6
19	Public refuse	t	12,866	9,617	10,088	10,641	10,834	1.8
20	Combustible waste	t	11,429	8,662	9,201	9,724	10,024	3.1
21	Paper, cardboard	t	849	489	443	345	391	13.4
21	Glass	t	58	46	35	59	71	20.4
21	PET	t	384	302	274	354	188	-46.8
21	Aluminium	t	146	119	135	160	160	0.0

Footnotes: Sustainability

- 1 Data on SBB AG and SBB Cargo Ltd (Switzerland).
- 2 SBB's point of view as a railway undertaking; including SBB Cargo International Ltd.
- 3 SBB's point of view as a railway undertaking; including standard gauge subsidiaries of SBB Regional Services.
- 4 Data on SBB AG, SBB Cargo Ltd and SBB Cargo International Ltd.
- 5 Direct and indirect greenhouse gas emissions (Scope 1 and 2, excluding Scope 3).
- 6 The generation of electricity for the railway does not result in any direct or indirect greenhouse gas emissions.
- 7 SBB's point of view as a railway undertaking; including standard gauge subsidiaries of SBB Regional Services.
The calculation of these specific emissions follows the EN 16258 standard ("Well-to-Wheel", without shunting and without construction, maintenance and dismantling of energy producing plants). Calculated on the basis of 90% hydro power and 10% nuclear power.
- 8 Excluding Zentralbahn.
- 9 SBB's point of view as a railway undertaking, including SBB Cargo International Ltd.
The calculation of these specific emissions follows the EN 16258 standard ("Well-to-Wheel", without shunting and without construction, maintenance and dismantling of energy producing plants). Calculated on the basis of 90% hydro power and 10% nuclear power.
- 10 Fleet at year-end.
- 11 Construction length.
- 12 Quantity of track excavation waste that cannot be cleaned on site and immediately reused as ballast. It is handed over to Swiss waste management companies, which process and reuse around 80% of it, for example as chips for concrete; the remaining 20% has to be landfilled. To these quantities must be added the portion of the track excavation waste that is so heavily polluted that it must be disposed of in hazardous waste landfills (see section on hazardous waste).
- 13 Waste disposal: recycling.
- 14 Waste disposal: recycling, thermal recovery or landfill.
- 15 Waste disposal: thermal recovery.



	2019	2020	2021	2022	2023	Δ%
16 Waste disposal: recycling or thermal recovery.						
17 Waste disposal: composting, fermentation.						
18 Waste disposal: landfill.						
19 Volume of waste sent by SBB for disposal.						
20 Volume of waste sent by SBB for thermal recovery.						
21 Collected and reused by type.						

Rolling stock

		2019	2020	2021	2022	2023	Δ%	
1	Rolling stock owned by SBB							
	Electric multiple units	number	603	640	656	674	691	2.5
2	Long-Distance Services multiple units	number	142	170	185	203	220	8.4
3	Regional Services multiple units	number	461	470	471	471	471	0.0
	of which metre gauge	number	25	25	26	26	26	0.0
	Power cars	number	121	118	108	110	107	-2.7
	of which metre gauge	number	1	1	2	2	2	0.0
	Mainline locomotives	number	627	598	543	516	500	-3.1
	Passenger Services	number	334	334	322	314	311	-1.0
	of which metre gauge	number	8	8	8	8	8	0.0
	Freight Services	number	293	264	221	202	189	-6.4
	Shunting locomotives	number	220	216	226	220	219	-0.5
	Passenger Services	number	43	39	40	35	35	0.0
	of which metre gauge	number	3	3	3	4	4	0.0
	Freight Services	number	76	75	75	75	74	-1.3
	of which dual-mode	number	30	30	30	30	30	0.0
4	Infrastructure	number	101	102	111	110	110	0.0
	Shunting tractors	number	237	241	247	226	218	-3.5
	Passenger services	number	19	18	20	24	25	4.2
	of which metre gauge	number	4	4	4	3	3	0.0
	Freight Services	number	35	29	24	21	20	-4.8
4	Infrastructure	number	183	194	203	181	173	-4.4
	Passenger coaches	number	2,169	2,090	1,982	1,947	1,916	-1.6
	1st and 2nd class coaches	number	1,770	1,703	1,616	1,581	1,554	-1.7
	of which metre gauge	number	28	28	28	28	28	0.0
	Driving trailers	number	396	386	365	366	362	-1.1
	of which metre gauge	number	10	9	9	9	9	0.0
	Luggage vans	number	3	1	1	0	0	—
	Freight wagons	number	5,038	4,955	4,671	4,607	4,518	-1.9
	Four-wheel wagons	number	2,345	2,306	2,136	2,081	2,024	-2.7
	Eight-wheel wagons	number	2,693	2,649	2,535	2,526	2,494	-1.3
4	Infrastructure special vehicles with self-propulsion	number	162	168	167	172	172	0.0
4	Infrastructure service vehicles	number	1,815	1,827	1,973	2,010	2,000	-0.5

		2019	2020	2021	2022	2023	Δ%	
5	Traction vehicles in SBB Cargo's possession							
	Mainline locomotives	number	319	312	294	282	270	-4.3
	of which permitted on foreign networks	number	122	130	127	125	123	-1.6
	Shunting locomotives	number	84	85	93	93	91	-2.2
	Diesel-powered	number	51	52	51	51	49	-3.9
	Hybrid drive	number	33	33	42	42	42	0.0
	Shunting tractors	number	39	33	27	21	20	-4.8
1	SBB Passenger Services – services							
	Multiple units with dining car	number	93	112	117	119	119	0.0
	of which metre gauge	number	4	4	4	4	4	0.0
	Dining cars (coaches)	number	44	44	44	44	44	0.0
	of which metre gauge	number	0	0	0	0	0	–
	Air-conditioned passenger coaches	number	1,785	1,785	1,753	1,748	1,731	-1.0
	Rolling stock optimised for connectivity	%	57.5	64.1	68.4	69.5	–	–
6	Long-Distance Services fleet	%	84.0	88.0	91.2	92.5	–	–
7	Regional Services fleet	%	30.7	37.4	41.8	41.8	–	–
1	Noise protection							
	Low-noise rolling stock SBB Passenger Services	%	97.8	98.0	98.3	98.5	98.6	0.1
	Low-noise freight wagons SBB Cargo Ltd (Switzerland)	%	97.3	98.0	98.8	98.8	98.8	0.0

Footnotes: Rolling stock

- 1 Fleet at year-end.
- 2 Allocation to Long-Distance Services based on ownership.
- 3 Allocation to Regional Services based on ownership.
- 4 Not including rolling stock hired in order to cover short-term peak requirements.
- 5 Rolling stock available to SBB Cargo Ltd and SBB Cargo International Ltd for operational use, especially including rolling stock leased for longer periods, but excluding rolling stock owned by SBB Cargo Ltd (Switzerland) that is leased out to third parties. The difference between ownership and possession of rolling stock is currently only relevant to freight services. Fleet at year-end.
- 6 By 2030 the long-distance fleet will be equipped with signal boosters or high-frequency windows that let mobile signals through. Old rolling stock that is only occasionally used or is soon to be scrapped will not be upgraded.
- 7 By 2026 the regional fleet will be equipped with signal boosters or high-frequency windows that let mobile signals through.

Stations

		2019	2020	2021	2022	2023	Δ%	
Stations								
	Stations and stops	number	798	799	805	805	806	0.1
1	<u>Stations and stops by infrastructure manager</u>							
	SBB Infrastructure	number	764	765	765	765	766	0.1
	Sensetalbahn (standard gauge)	number	3	3	3	3	3	0.0
	Zentralbahn (metre gauge)	number	32	32	38	38	38	0.0
	<u>Stations and stops by canton</u>							
	Aargau	number	64	64	64	65	65	0.0
	Appenzell Ausserrhoden	number	0	0	0	0	0	–
	Appenzell Innerrhoden	number	0	0	0	0	0	–
	Basel-Landschaft	number	21	21	21	21	21	0.0
	Basel-Stadt	number	4	4	4	4	4	0.0
	Bern / Berne	number	89	89	95	95	95	0.0
	Fribourg / Freiburg	number	33	33	33	33	33	0.0
	Genève	number	20	21	21	21	21	0.0
	Glarus	number	16	16	16	16	16	0.0
	Graubünden / Grigioni / Grischun	number	3	3	3	3	3	0.0
	Jura	number	13	13	13	13	12	-7.7
1	Luzern	number	45	45	45	45	45	0.0
	Neuchâtel	number	25	25	25	26	26	0.0
	Nidwalden	number	7	7	7	7	7	0.0
	Obwalden	number	11	11	11	11	11	0.0
	Schaffhausen	number	4	4	4	4	4	0.0
	Schwyz	number	15	15	15	15	15	0.0
	Solothurn	number	21	21	21	21	21	0.0
	St. Gallen	number	50	50	49	49	49	0.0
	Thurgau	number	63	63	63	63	63	0.0
	Ticino	number	34	34	34	34	35	2.9
	Uri	number	5	5	5	5	5	0.0
	Valais / Wallis	number	28	28	28	28	28	0.0
	Vaud	number	76	76	76	76	76	0.0
	Zug	number	19	19	19	19	19	0.0
	Zürich	number	130	130	130	130	130	0.0
	Germany	number	2	2	2	2	2	0.0



		2019	2020	2021	2022	2023	Δ%	
2	Stations and stops with disabled access	number	416	437	473	428	500	16.8
	of which SBB infrastructure	number	394	414	441	394	463	17.5
3	SBB points of sale	number	721	719	719	718	716	-0.3
	Staffed by SBB employees	number	145	144	143	130	121	-6.9
4	Staffed by agencies	number	46	27	0	0	0	—
	With self-service	number	530	548	576	588	595	1.2
	News stands at stations	number	229	234	129	129	140	8.5
	Convenience stores	number	153	159	229	231	245	6.1
5	Advertising media	number	8,279	7,985	7,756	7,615	7,543	-0.9
	Promotions at railway stations	number	12,057	7,684	8,467	7,869	7,882	0.2
Freight traffic								
	Marshalling yards	number	5	5	5	5	5	0.0
P+Rail and Bike+Rail								
	Railway stations with P+Rail	number	588	587	588	587	587	0.0
	P+Rail parking spaces for private cars	number	28,999	29,091	29,281	29,312	29,402	0.3
6	Parking spaces for bikes managed by SBB	number	95,546	96,370	97,676	98,503	98,882	0.4
7	Station users							
	Aarau	MP/working day	76,000	57,000	58,000	69,000	76,000	10.1
	Baden	MP/working day	60,000	46,000	45,000	52,000	58,000	11.5
	Basel SBB	MP/working day	136,000	92,000	96,000	124,000	140,000	12.9
	Bellinzona	MP/working day	15,000	12,000	13,000	14,000	16,000	14.3
	Bern	MP/working day	330,000	228,000	229,000	276,000	297,000	7.6
	Biel/Bienne	MP/working day	69,000	53,000	55,000	62,000	64,000	3.2
	Chur	MP/working day	39,000	30,000	31,000	36,000	40,000	11.1
	Fribourg/Freiburg	MP/working day	32,000	23,000	25,000	30,000	33,000	10.0
	Genève	MP/working day	177,000	112,000	116,000	156,000	171,000	9.6
	Genève-Aéroport	MP/working day	46,000	19,000	20,000	36,000	41,000	13.9
	Genève-Eaux-Vives	MP/working day	—	—	8,000	11,000	13,000	18.2
	Lausanne	MP/working day	152,000	97,000	103,000	117,000	126,000	7.7
	Lugano	MP/working day	26,000	17,000	22,000	27,000	30,000	11.1
	Luzern	MP/working day	167,000	105,000	102,000	132,000	144,000	9.1
	Neuchâtel	MP/working day	33,000	24,000	25,000	29,000	29,000	0.0
	Olten	MP/working day	77,000	52,000	51,000	63,000	69,000	9.5
	St. Gallen	MP/working day	82,000	54,000	54,000	69,000	78,000	13.0
	Thun	MP/working day	45,000	30,000	31,000	36,000	41,000	13.9
	Uster	MP/working day	28,000	22,000	22,000	25,000	27,000	8.0



		2019	2020	2021	2022	2023	Δ%
Winterthur	MP/working day	128,000	92,000	95,000	121,000	131,000	8.3
Zug	MP/working day	68,000	48,000	46,000	56,000	60,000	7.1
Zürich Altstetten	MP/working day	—	—	43,000	57,000	67,000	17.5
Zürich Enge	MP/working day	25,000	18,000	17,000	22,000	25,000	13.6
Zürich Hardbrücke	MP/working day	55,000	34,000	33,000	44,000	50,000	13.6
Zürich HB	MP/working day	461,000	295,000	286,000	367,000	399,000	8.7
Zürich Oerlikon	MP/working day	117,000	84,000	84,000	104,000	114,000	9.6
Zürich Stadelhofen	MP/working day	100,000	68,000	68,000	81,000	87,000	7.4

Footnotes: Stations

- 1 Lucerne station is shared by SBB and Zentralbahn and is only counted once here.
- 2 Due to the clarification of requirements, fewer stations will be considered accessible for disabled people as of 2022.
- 3 SBB AG only, excluding subsidiaries. The number of points of sale within SBB cannot be considered in relation to the number of SBB train stations: sales points at stations whose infrastructure belongs to SBB may be operated by transport companies other than SBB (e.g. Lyss); in addition, SBB has points of sale that are not located in train stations (e.g. Genève Balexert) or that are not located in SBB stations (e.g. Konstanz).
- 4 Contracts with third-party sales outlets (agencies) expired at the end of 2020.
- 5 Analogue and digital advertising spaces.
- 6 Only takes into account the two-wheeler parking areas managed by SBB.
- 7 Station users: rail/public transport passengers, customers using shops and other outlets at stations, passers-by. Passengers changing trains count as one movement of persons.

Infrastructures

		2019	2020	2021	2022	2023	Δ%	
Network								
	Network operated	km	3,236	3,260	3,265	3,265	3,266	0.0
	multi-track	km	1,873	1,893	1,906	1,913	1,909	-0.2
	single-track	km	1,363	1,367	1,359	1,352	1,357	0.4
1	Average distance between stations	km	4.06	4.08	4.06	4.06	4.05	-0.1
	Degree of electrification	%	100.0	100.0	100.0	100.0	100.0	0.0
2	ETCS-equipped standard-gauge network	%	100.0	100.0	100.0	100.0	100.0	0.0
3	Private sidings	number	551	541	530	514	510	-0.8
Route network by infrastructure manager								
	SBB Infrastructure (standard gauge)	km	3,132	3,155	3,156	3,156	3,157	0.0
	Sensetalbahn (standard gauge)	km	7	7	6	6	6	0.0
	Zentralbahn (metre gauge)	km	98	98	103	103	103	0.0
Route network by canton								
	Aargau	km	295	295	295	295	297	0.4
	Appenzell Ausserrhoden	km	0	0	0	0	0	—
	Appenzell Innerrhoden	km	0	0	0	0	0	—
	Basel-Landschaft	km	90	90	90	90	90	0.0
	Basel-Stadt	km	22	22	22	22	22	0.0
	Bern / Berne	km	373	372	378	378	378	0.0
	Fribourg / Freiburg	km	127	127	127	127	127	0.0
	Genève	km	48	48	48	48	48	0.0
	Glarus	km	41	41	41	41	41	0.0
	Graubünden / Grigioni / Grischun	km	36	36	36	36	36	0.0
	Jura	km	54	54	54	54	54	0.0
4	Luzern	km	147	147	147	147	147	0.0
	Neuchâtel	km	115	114	114	114	114	0.0
5	Nidwalden	km	20	20	20	20	20	0.0
5	Obwalden	km	37	37	37	37	37	0.0
	Schaffhausen	km	11	11	11	11	11	0.0
	Schwyz	km	65	65	65	65	65	0.0
	Solothurn	km	92	96	96	96	96	0.0
	St. Gallen	km	234	234	234	233	233	0.0
	Thurgau	km	184	184	184	184	184	0.0
	Ticino	km	210	229	229	229	229	0.0
	Uri	km	71	71	71	71	71	0.0
	Valais / Wallis	km	133	133	133	133	133	0.0
	Vaud	km	293	293	293	293	293	0.0



		2019	2020	2021	2022	2023	Δ%
Zug	km	41	41	41	41	41	0.0
Zürich	km	476	476	476	476	476	0.0
Other countries	km	21	21	21	21	21	0.0

Fixed installations

Train signals	number	34,271	34,330	35,000	36,382	36,288	-0.3
of which SBB infrastructure	number	33,725	33,809	34,474	35,856	35,773	-0.2
Signal boxes in operation	number	508	510	503	496	492	-0.8
of which SBB infrastructure	number	480	483	476	469	467	-0.4
Level crossings	number	1,065	1,113	1,127	1,126	—	—
technically secured, with barriers	number	—	960	965	964	—	—
of which SBB infrastructure	number	—	876	876	875	—	—
technically secured, without barriers	number	—	99	103	103	—	—
of which SBB infrastructure	number	—	90	90	90	—	—
6 only marked with St Andrew's crosses	number	—	54	59	59	—	—
of which SBB infrastructure	number	—	46	45	45	—	—
Railway tunnels: total items	number	302	305	311	310	310	0.0
of which SBB infrastructure	number	283	286	290	289	289	0.0
Railway tunnels: total length of all bores	km	394.5	429.5	431.0	431.7	431.5	0.0
of which SBB infrastructure	km	382.9	418.0	417.9	418.6	418.4	0.0
7 Railway bridges: total items	number	4,911	4,921	4,925	4,937	4,927	-0.2
of which SBB infrastructure	number	4,733	4,743	4,746	4,755	4,744	-0.2
7 Railway bridges: length of all bridges	km	106.7	108.4	108.7	109.9	110.4	0.4
of which SBB infrastructure	km	103.6	105.3	105.6	106.8	106.9	0.1
8 Noise barriers and walls	km	404	412	417	422	425	0.7
8 of which SBB infrastructure	km	403	411	416	421	424	0.7

Electricity for railway operations

Hydroelectric plants	number	7	8	8	8	8	0.0
Transformer stations	number	8	9	9	11	12	9.1
9 High-voltage lines 132kV	km	1,876	1,876	1,859	1,862	1,903	2.2
10 Substations	number	82	83	84	89	88	-1.1
11 Electricity produced and procured	GWh	3,116	2,769	3,062	2,549	2,554	0.2
Electricity used for railway operations	GWh	2,313	2,157	2,275	2,312	2,299	-0.6
SBB infrastructure	GWh	2,013	1,890	2,002	2,048	2,027	-1.0
12 Other infrastructures	GWh	300	267	273	264	272	2.9
13 Proportion of traction current from renewable sources	%	95.5	91.1	90.2	90.3	90.0	-0.3

Footnotes: Infrastructures

- 1 Approximate data; taking into account both stations and stops.
- 2 Without Zentralbahn (metre gauge).
- 3 Siding facilities for freight and plant traffic, connected to the SBB network. The number of network connection contracts is given. In individual cases, several accesses to a siding can be covered by one contract.



	2019	2020	2021	2022	2023	Δ%
4	Including Zentralbahn.					
5	Zentralbahn (metre gauge).					
6	Corresponds to the “no technical security” category of the Swiss Federal Statistical Office.					
7	Railway bridges are bridges for tracks in SBB’s route network on which scheduled rail services run, regardless of whether or not the bridge belongs to SBB. SBB itself also owns other bridges such as footbridges on platforms and over roads, bridges for wild animals, etc.					
8	Construction length.					
9	Cables or overhead line; the figure refers to the train path length and not the circuit length.					
10	Substations convert high-voltage current (132kV) into traction current at 15kV and feed this current into the overhead lines.					
11	In net terms regarding bought/exchanged and sold/exchanged.					
12	SBB subsidiary companies’ infrastructure (Sensetalbahn, Zentralbahn) and third-party infrastructure (BLS, MGB, SOB, etc.).					
13	The minimum percentage of rail power from renewable energy sources is 90%. The definitive renewable electricity mix is declared on the basis of proof of origin and can only be finalised in spring of the following year.					



Personnel

		2019	2020	2021	2022	2023	Δ%
SBB Group							
Workforce	FTE	32,535	33,498	33,943	34,227	34,987	2.2
of which train drivers and passenger attendance	FTE	6,659	6,860	7,078	7,214	7,202	-0.2
Motive power unit drivers	FTE	4,575	4,720	4,810	4,950	4,998	1.0
Passenger Services	FTE	3,242	3,338	3,428	3,470	3,486	0.5
Freight Services	FTE	1,006	1,052	1,055	1,113	1,164	4.5
Infrastructure	FTE	326	330	328	367	348	-5.0
Passenger attendance, Passenger Services	FTE	2,084	2,139	2,268	2,265	2,204	-2.7
- SBB AG and SBB Cargo Ltd (Switzerland)	FTE	26,983	27,788	28,172	29,005	29,697	2.4
of which in Switzerland	FTE	26,977	27,782	28,168	29,001	29,693	2.4
- Subsidiaries	FTE	5,553	5,711	5,770	5,222	5,290	1.3
of which in Switzerland	FTE	4,848	4,947	4,958	4,351	4,413	1.4
Workforce by unit							
Passenger Services Markets	FTE	—	—	—	3,866	3,969	2.6
SBB AG	FTE	—	—	—	2,183	2,250	3.0
1 Operations/production	FTE	—	—	—	387	14	-96.4
1 Sales and customer service	FTE	—	—	—	1,587	1,616	1.8
1 Administration	FTE	—	—	—	209	620	196.3
Subsidiaries	FTE	1,636	1,707	1,702	1,683	1,719	2.1
of which train drivers and passenger attendance	FTE	748	798	814	824	853	3.6
Passenger Services Production	FTE	—	—	—	11,258	11,336	0.7
SBB AG	FTE	—	—	—	11,258	11,336	0.7
1 Operations/production	FTE	—	—	—	2,045	1,999	-2.3
Technicians/maintenance	FTE	—	—	—	3,446	3,552	3.1
Train drivers and passenger attendance	FTE	—	—	—	4,911	4,837	-1.5
Sales and customer service	FTE	—	—	—	55	56	0.6
1 Administration	FTE	—	—	—	800	893	11.7
2 Real Estate	FTE	790	793	780	1,012	1,112	9.8
SBB AG	FTE	790	793	780	793	880	11.0
Subsidiaries	FTE	0	0	0	220	232	5.8
Freight Services	FTE	3,132	3,225	3,222	3,284	3,382	3.0
SBB Cargo Ltd (Switzerland)	FTE	2,220	2,246	2,190	2,178	2,257	3.6
Operations/production	FTE	1,136	1,129	1,103	1,089	1,106	1.5
Technicians/maintenance	FTE	157	171	174	185	196	6.3
Motive power unit drivers	FTE	511	509	485	483	521	7.8
Sales and customer service	FTE	111	104	105	107	110	2.5
Administration	FTE	304	334	323	314	324	3.3
Subsidiaries SBB Cargo Ltd (Switzerland)	FTE	36	36	37	40	40	-0.4
SBB Cargo International Ltd	FTE	876	943	996	1,066	1,086	1.9
of which motive power unit drivers	FTE	495	543	570	630	643	2.0



		2019	2020	2021	2022	2023	Δ%	
	Infrastructure	FTE	9,777	9,978	9,999	9,835	10,060	2.3
	SBB AG	FTE	8,951	9,130	9,173	9,835	10,060	2.3
1	Operations/production	FTE	3,160	3,200	3,084	3,113	2,869	-7.8
	Technicians/maintenance	FTE	4,984	5,121	5,266	5,847	5,784	-1.1
	Motive power unit drivers	FTE	326	330	328	367	348	-5.0
1	Administration	FTE	479	478	495	508	1,059	108.5
	Subsidiaries	FTE	826	849	826	0	0	—
	Group-level units	FTE	4,644	4,821	4,885	4,972	5,128	3.1
	SBB AG, Group-level units	FTE	2,464	2,645	2,676	2,759	2,915	5.7
3	IT	FTE	1,150	1,258	1,259	1,329	1,464	10.2
	Human Resources	FTE	685	690	698	735	768	4.5
	Other group-level units	FTE	629	697	718	695	682	-1.8
	Subsidiaries	FTE	2,179	2,176	2,209	2,213	2,213	0.0
4	Key figures for personnel							
	Workforce of SBB AG and SBB Cargo Ltd (Switzerland)	FTE	26,983	27,788	28,172	29,005	29,697	2.4
	of which train drivers and passenger attendance	FTE	5,416	5,519	5,693	5,761	5,706	-1.0
	Motive power unit drivers, SBB Passenger Services	FTE	2,605	2,654	2,721	2,763	2,755	-0.3
	Services	FTE	1,973	2,026	2,160	2,148	2,082	-3.1
	Motive power unit drivers SBB Cargo Ltd (Switzerland)	FTE	511	509	485	483	521	7.8
	Motive power unit drivers SBB Infrastructure	FTE	326	330	328	367	348	-5.0
	Staff motivation	Index (1–100)	73	77	78	78	79	1.0
	Staff satisfaction	Index (1–100)	66	70	71	71	72	1.0
5	Turnover	FTE	1,956	1,716	1,932	2,033	2,211	8.7
	Women	FTE	388	295	345	404	413	2.0
	Men	FTE	1,568	1,421	1,587	1,629	1,798	10.4
6	Absences	days per FTE	13.1	13.2	13.2	15.3	14.4	-5.9
6	Sickness	days per FTE	10.6	10.9	10.8	12.7	11.5	-8.8
6	Accident	days per FTE	2.5	2.3	2.4	2.6	2.8	8.1
7	Fatalities	number	31	32	31	29	15	-48.3
8	of which due to occupational accidents	number	1	0	0	3	1	-66.7
4	Workforce by type of employment contract							
	GAV (Collective Labour Agreement)	FTE	25,660	26,380	26,710	27,485	28,128	2.3
	OR (Code of Obligations)	FTE	1,323	1,408	1,463	1,519	1,568	3.2
9	Hired staff	FTE	3,474	3,396	3,208	3,108	3,143	1.1
4	Workforce by workplace canton							
	Aargau	FTE	646	655	672	670	669	-0.2
	Appenzell Ausserrhoden	FTE	0	0	0	0	0	—
	Appenzell Innerrhoden	FTE	0	0	0	0	0	—
	Basel-Landschaft	FTE	476	483	463	484	516	6.4



		2019	2020	2021	2022	2023	Δ%
Basel-Stadt	FTE	949	960	1,019	1,029	1,038	0.9
Bern / Berne	FTE	6,761	7,134	7,247	7,540	7,919	5.0
Fribourg / Freiburg	FTE	200	192	189	211	215	2.0
Genève	FTE	955	984	1,037	1,063	1,098	3.3
Glarus	FTE	5	4	4	4	3	-10.0
Graubünden / Grigioni / Grischun	FTE	153	150	155	154	142	-8.1
Jura	FTE	158	156	155	147	143	-2.5
Luzern	FTE	798	780	761	777	750	-3.5
Neuchâtel	FTE	142	139	146	145	150	3.3
Nidwalden	FTE	0	0	0	0	0	—
Obwalden	FTE	0	0	0	0	0	—
Schaffhausen	FTE	135	133	125	125	126	1.0
Schwyz	FTE	199	188	179	177	155	-12.6
Solothurn	FTE	3,082	3,212	3,250	3,329	3,397	2.1
St. Gallen	FTE	1,008	1,009	992	978	973	-0.5
Thurgau	FTE	181	189	189	185	191	3.0
Ticino	FTE	1,877	1,897	1,939	2,040	2,123	4.1
Uri	FTE	192	179	164	165	160	-2.9
Valais / Wallis	FTE	1,036	1,066	1,049	1,082	1,080	-0.2
Vaud	FTE	2,712	2,861	2,938	3,023	3,079	1.8
Zug	FTE	147	150	147	151	150	-0.5
Zürich	FTE	5,164	5,262	5,348	5,522	5,617	1.7
Other countries	FTE	5	5	5	4	3	-25.2

4 **Diversity of personnel**

10	Employees of SBB AG and SBB Cargo Ltd (Switzerland)	Employees	28,650	29,529	29,986	30,896	31,691	2.6
	According to language of communication							
	German	%	73.6	73.6	73.3	72.9	72.8	0.0
	among employees without management function	%	71.3	71.2	70.8	70.3	70.2	-0.2
	among specialist managers	%	86.3	86.6	86.8	86.5	86.5	0.1
	among senior managers	%	78.4	78.0	77.0	76.6	76.5	-0.1
	among first-line managers	%	72.5	71.9	71.5	71.1	70.7	-0.4
	among middle managers	%	82.6	82.4	80.9	80.4	80.4	0.0
	among top managers	%	92.3	90.7	91.3	89.8	88.2	-1.5
	French	%	19.1	19.2	19.5	19.7	19.7	0.0
	among employees without management function	%	20.5	20.8	21.1	21.4	21.5	0.1
	among specialist managers	%	11.1	10.9	10.6	10.8	10.6	-0.2
	among senior managers	%	15.9	16.0	16.6	16.9	16.9	0.0
	among first-line managers	%	20.2	20.3	20.5	20.7	20.9	0.1
	among middle managers	%	12.9	12.8	13.7	14.1	13.9	-0.2
	among top managers	%	6.6	8.2	7.7	9.3	10.8	1.5



		2019	2020	2021	2022	2023	Δ%
Italian	%	7.3	7.2	7.3	7.4	7.5	0.1
among employees without management function	%	8.1	8.0	8.1	8.3	8.3	0.1
among specialist managers	%	2.6	2.5	2.6	2.7	2.9	0.1
among senior managers	%	5.6	6.0	6.4	6.5	6.7	0.2
among first-line managers	%	7.3	7.8	8.1	8.1	8.4	0.3
among middle managers	%	4.5	4.8	5.4	5.5	5.7	0.2
among top managers	%	1.0	1.0	1.0	1.0	1.0	0.0
According to age							
Younger than 30	%	13.3	13.9	14.2	14.3	14.3	0.0
Without management function	%	96.5	96.5	96.7	96.7	96.5	-0.2
Specialist manager	%	1.5	1.5	1.4	1.4	1.6	0.2
Senior manager	%	2.0	2.0	1.9	1.9	1.9	0.0
30 to 39	%	21.6	22.6	23.0	23.8	24.3	0.6
Without management function	%	77.6	77.9	78.4	79.2	79.5	0.3
Specialist manager	%	13.1	13.1	13.0	12.5	12.4	-0.1
Senior manager	%	9.3	9.0	8.6	8.3	8.0	-0.2
40 to 49	%	24.9	24.0	23.5	23.2	23.4	0.2
Without management function	%	72.5	70.9	70.0	69.7	69.1	-0.7
Specialist manager	%	14.4	16.2	17.8	18.3	19.3	1.1
Senior manager	%	13.0	12.9	12.2	12.0	11.6	-0.4
50 to 59	%	31.4	30.7	30.2	29.5	28.4	-1.1
Without management function	%	79.7	79.0	78.3	77.4	76.2	-1.2
Specialist manager	%	10.8	11.7	12.8	13.4	14.6	1.2
Senior manager	%	9.4	9.3	8.9	9.2	9.3	0.0
60 and older	%	8.8	8.9	9.2	9.3	9.6	0.4
Without management function	%	84.8	84.2	82.7	81.4	80.2	-1.2
Specialist manager	%	8.8	9.5	10.7	12.5	13.5	1.0
Senior manager	%	6.4	6.3	6.5	6.1	6.3	0.2
Female employees	%	17.7	18.4	18.8	19.0	19.4	0.4
Without management function	%	18.0	18.6	18.9	19.0	19.2	0.2
Specialist manager	%	19.6	20.4	20.9	21.2	21.9	0.7
Senior manager	%	13.1	14.3	15.0	16.1	17.6	1.6
First-line manager	%	13.4	14.3	16.0	15.8	16.5	0.7
Middle manager	%	12.1	13.5	13.3	15.6	17.9	2.3
Top manager	%	22.4	24.5	25.3	25.1	26.9	1.8
11 Part-time employees	%	21.6	22.3	22.9	23.4	24.4	0.9
Women	%	55.3	55.2	55.6	55.6	56.2	0.5
Men	%	14.3	14.8	15.3	15.9	16.7	0.8
Non-Swiss employees	%	16.3	17.3	17.8	18.4	19.6	1.1
External entries	number	2,674	2,767	2,361	3,520	3,198	-9.1
Women	number	725	681	621	774	786	1.6
Younger than 30	number	395	356	344	383	370	-3.4
30 to 39	number	212	187	145	221	207	-6.3



		2019	2020	2021	2022	2023	Δ%	
	40 to 49	number	86	102	92	117	140	19.7
	50 to 59	number	32	34	36	49	66	34.7
	60 and older	number	0	2	4	4	3	-25.0
	Men	number	1,949	2,086	1,740	2,746	2,412	-12.2
	Younger than 30	number	876	882	755	963	990	2.8
	30 to 39	number	619	662	544	886	747	-15.7
	40 to 49	number	308	353	283	548	447	-18.4
	50 to 59	number	125	157	126	291	191	-34.4
	60 and older	number	21	32	32	58	37	-36.2
12	Number of nationalities	number	100	103	102	100	107	7.0
4	Training, professional re-orientation and social issues							
	Trainees and higher education interns	FTE	118	108	119	120	109	-8.9
	Training positions filled by "Login" at SBB	Employees	1,367	1,358	1,392	1,410	1,448	2.7
	"Login" interns at SBB	Employees	155	162	162	155	156	0.5
13	Labour market centre	FTE	48	37	23	21	14	-33.3
14	anyway	FTE	85	87	93	94	97	3.4
	Integration positions	FTE	69	69	66	63	72	14.2

Footnotes: Personnel

- 1 Reclassification from operations/production to administration.
- 2 Increase due to moving cleaning specialists to in-house staff.
- 3 Increase as a result of moving IT specialists in-house and workforce expansion due to transformation projects.
- 4 SBB AG and SBB Cargo Ltd (Switzerland), excluding subsidiaries.
- 5 Resignations, retirements and deaths.
- 6 Improved consideration of individual employment levels when calculating absences. Retrospective adjustment of information already published.
- 7 Fatalities due to sickness, non-occupational accidents and occupational accidents.
- 8 No third-party employee died in an occupational accident while conducting work for SBB in 2023.
- 9 The FTE from hired staff is not included when calculating the number of staff.
- 10 Average number of employees over the year.
- 11 "Part-time" means employment relationships of less than 100%.
- 12 Dual citizenships are not taken into consideration.
- 13 The job market centre is part of the Group's Human Resources department and is responsible for professional re-orientation within SBB.
- 14 Anyway is part of the Group's Human Resources department and is responsible for professional reintegration within SBB.

Finance

		2019	2020	2021	2022	2023	Δ%	
Income statement								
1	Operating income	CHF m	9,864	9,216	9,870	10,727	11,424	6.5
	Traffic revenue	CHF m	4,439	3,345	3,409	4,242	4,578	7.9
	Passenger revenues	CHF m	3,468	2,465	2,540	3,395	3,731	9.9
	Freight revenues	CHF m	835	762	777	747	745	-0.2
2	Operating services revenue	CHF m	39	29	—	—	—	—
	Revenue from infrastructure use	CHF m	97	89	92	101	102	1.4
3	Public-sector funding	CHF m	2,802	3,149	3,264	3,127	3,147	0.6
	Grants for regional passenger services	CHF m	684	812	834	788	768	-2.6
	Contributions to the rail infrastructure	CHF m	2,117	2,317	2,387	2,338	2,378	1.7
	Grants for freight traffic	CHF m	1	21	43	1	2	23.2
	Rental income from real estate	CHF m	559	546	608	657	686	4.4
	Other income	CHF m	841	925	1,240	1,343	1,584	17.9
	Own work capitalised	CHF m	1,222	1,250	1,349	1,357	1,429	5.3
	Operating expenses	CHF m	-9,377	-9,730	-10,094	-10,887	-11,050	1.5
	Cost of materials	CHF m	-738	-753	-777	-828	-900	8.7
	Personnel expenses	CHF m	-4,314	-4,360	-4,407	-4,540	-4,685	3.2
	Other operating expenses	CHF m	-1,982	-2,121	-2,447	-2,811	-2,919	3.8
	Depreciation	CHF m	-2,343	-2,497	-2,462	-2,707	-2,546	-6.0
	Depreciation of financial assets	CHF m	-13	-7	-2	-1	-1	7.5
	Depreciation of tangible assets	CHF m	-2,137	-2,278	-2,254	-2,453	-2,305	-6.0
	Depreciation of intangible assets	CHF m	-194	-212	-206	-254	-241	-5.3
	Operating result/EBIT	CHF m	487	-515	-225	-160	374	-334.2
	Financial result	CHF m	-91	-139	-98	-135	-115	-14.2
	Profit from real estate sales	CHF m	86	44	24	8	30	276.7
	Income taxes	CHF m	-14	-17	-23	-21	-19	-6.8
	Minority interests	CHF m	-4	10	-4	62	-4	-105.7
	Consolidated result	CHF m	463	-617	-325	-245	267	-208.6
Balance sheet								
	Assets	CHF m	48,918	51,335	52,058	53,562	55,022	2.7
	Current assets	CHF m	2,111	1,759	1,400	1,401	1,729	23.4
	Fixed assets	CHF m	46,807	49,576	50,658	52,161	53,293	2.2
	Financial assets	CHF m	576	530	627	482	489	1.5
	Property, plant and equipment	CHF m	35,118	38,923	42,029	43,893	44,287	0.9
	payments	CHF m	10,097	9,066	6,892	6,632	7,280	9.8
	Intangible assets	CHF m	1,017	1,057	1,110	1,154	1,236	7.2
	Equity and liabilities	CHF m	48,918	51,335	52,058	53,562	55,022	2.7
	Public loans (Federal and cantonal)	CHF m	21,730	23,813	24,343	25,785	26,618	3.2
4	Interest-bearing debt	CHF m	9,624	10,811	11,232	11,585	11,415	-1.5
	of which net interest-bearing debt	CHF m	8,912	10,379	11,099	11,438	11,263	-1.5



		2019	2020	2021	2022	2023	Δ%
Other foreign capital	CHF m	4,113	3,873	3,977	3,997	4,540	13.6
Equity, incl. minority interests	CHF m	13,451	12,838	12,506	12,196	12,448	2.1

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Free cash flow							
Total cash flow	CHF m	53	-299	-279	13	6	-56.5
Cash flow from financing for commercial investments and pension fund restructuring	CHF m	346	1,202	286	475	-181	-138.0
Free cash flow after public-sector financing of rail infrastructure	CHF m	-293	-1,500	-564	-462	186	-140.4
Cash flow from public-sector financing of rail infrastructure	CHF m	2,123	2,029	2,193	2,181	2,314	6.1
Free cash flow before public-sector financing of rail infrastructure	CHF m	-2,416	-3,529	-2,757	-2,643	-2,127	-19.5
Cash flow from investing activities	CHF m	-3,790	-3,740	-3,661	-3,575	-3,423	-4.3
Cash flow from operating activities	CHF m	1,374	211	904	932	1,295	38.9

Public-sector funding							
Total public-sector funding	CHF m	4,374	6,459	4,091	5,126	4,040	-21.2
Payments reflected in income statement	CHF m	2,802	3,149	3,264	3,127	3,147	0.6
Contributions to the rail infrastructure	CHF m	2,117	2,317	2,387	2,338	2,378	1.7
Grants for regional passenger services	CHF m	684	812	834	788	768	-2.6
Grants for freight traffic	CHF m	1	21	43	1	2	23.2
Increase in loans, non-repayable contributions	CHF m	1,572	3,310	827	1,999	893	-55.3
Increase in loans for financing of rail infrastructure	CHF m	1,479	2,083	778	1,441	833	-42.2
Non-repayable contributions to investments	CHF m	92	1,227	49	558	60	-89.3

Additions to assets							
Additions to assets reflected in the balance sheet	CHF m	4,534	5,342	3,470	4,392	3,696	-15.8
Passenger Services Markets and Passenger Services Production	CHF m	895	1,187	937	805	681	-15.4
Real Estate	CHF m	586	463	412	502	578	15.3
Freight Section	CHF m	34	38	32	18	24	32.9
Infrastructure Network	CHF m	2,847	3,491	1,838	2,840	2,210	-22.2
Infrastructure Energy	CHF m	146	142	221	190	159	-16.3
Group-level units	CHF m	26	20	30	37	44	17.9

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		2019	2020	2021	2022	2023	Δ%	
SBB as a purchaser								
	Purchasing volume	CHF m	5,646	6,055	5,634	5,861	5,838.43	-0.4
	Proportion of suppliers based in Switzerland	%	88.7	91.2	88.5	86.4	88.5	2.1
7	Suppliers	number	15,542	14,206	13,315	13,870	14,244	2.7
7	Proportion of suppliers based in Switzerland	%	90.6	90.4	90.6	90.5	90.4	-0.1

Footnotes: Finance

- 1 Revenue in 2023 was CHF 9,995 million (operating income minus retained earnings; 2022: CHF 9,370 million, +6.7%).
- 2 Rail operating services have been included in other income since 2022 and retroactively including 2021.
- 3 Only payments reflected in income statement.
- 4 Net interest-bearing debt was CHF 11.3 billion (2022: CHF 11.4 billion, -1.5%).
- 5 Free cash flow relates to the financial resources readily available to the company after all expenses within the financial year, i.e. the net inflow of liquidity.
- 6 Passenger Services Markets 2022: CHF 586 million; Passenger Services Production 2022: CHF 95 million. Until 2021, the amounts shown reflect the asset additions of the former Passenger Division.
- 7 Only includes billers with a purchasing volume of more than CHF 2,000 in 2023.

Segments

		2019	2020	2021	2022	2023	Δ%	
1	Long-Distance Services							
	Operating income	CHF m	2,722	1,849	1,926	2,631	2,899	10.2
	of which traffic revenue	CHF m	2,604	1,767	1,832	2,494	2,724	9.2
	Operating expenses	CHF m	-2,601	-2,451	-2,414	-2,669	-2,783	4.3
	Operating result	CHF m	121	-602	-489	-38	117	-407.3
	Net income for the year	CHF m	133	-627	-478	-47	117	-346.9
	Earnings per passenger-kilometre	CHF/Pkm	0.182	0.220	0.212	0.203	0.194	-4.7
1	Regional Services							
	Operating income	CHF m	1,820	1,773	1,807	1,888	1,973	4.5
	of which traffic revenue	CHF m	966	781	779	922	1,027	11.4
	of which public-sector funding	CHF m	729	857	886	829	809	-2.4
	Operating expenses	CHF m	-1,711	-1,754	-1,791	-1,832	-1,915	4.6
	Operating result	CHF m	109	19	15	57	58	2.0
	Net income for the year	CHF m	55	-26	-21	11	23	117.6
	Earnings per passenger-kilometre	CHF/Pkm	0.174	0.209	0.201	0.183	0.173	-5.5
2	Grant efficiency	CHF/train-km	8.50	10.16	9.91	9.29	8.90	-4.2
3	Percentage of costs covered by revenue	%	61.8	50.9	50.4	56.4	59.6	3.2
1	Real Estate – income statement							
	Operating income	CHF m	876	867	958	1,013	1,045	3.2
	of which third-party rental income	CHF m	552	541	604	653	681	4.4
	Operating expenses	CHF m	-600	-634	-664	-702	-726	3.4
	Operating result	CHF m	276	233	294	311	320	2.7
4	Net income for the year	CHF m	10	10	10	20	54	174.8
	Real Estate – key figures							
	Sales by third parties in the 31 biggest railway stations	CHF m	1,757	1,286	1,325	1,656	1,766	6.6
	of which Zürich HB	CHF m	394	251	267	339	367	8.5
	of which Bern	CHF m	206	148	156	180	188	4.4
	of which Luzern	CHF m	160	114	118	147	163	11.1
	of which Basel	CHF m	129	95	104	136	147	8.0
	of which Genève	CHF m	124	83	93	116	127	10.3
	Income from disposal of non-operating real estate	CHF m	84	45	24	8	27	239.9
	Book value of assets	CHF m	6,178	6,487	6,680	6,911	7,250	4.9
5	Freight Services – income statement							
	Operating income	CHF m	943	889	940	852	889	4.3
	of which traffic revenue	CHF m	886	807	795	763	760	-0.4
	Operating expenses	CHF m	-943	-923	-908	-1,051	-926	-11.8



		2019	2020	2021	2022	2023	Δ%
Operating result	CHF m	0	-34	31	-199	-37	-81.2
Net income for the year	CHF m	3	-26	18	-120	-39	-67.1
Freight Services – key figures							
Operating expenses per train-kilometre	CHF/train-km	29.3	29.8	28.6	30.0	30.9	3.0
Net tonne-kilometres per Swiss franc in operating expenses	net tonne-km/CHF	17.4	17.3	18.9	17.9	17.6	-1.6

1	Infrastructure Network							
	Operating income	CHF m	4,316	4,357	4,506	4,489	4,605	2.6
	of which revenue from use of infrastructure	CHF m	1,231	1,082	1,045	1,168	1,225	4.9
	of which public-sector funding	CHF m	2,030	2,232	2,265	2,225	2,271	2.1
	Operating expenses	CHF m	-4,492	-4,566	-4,633	-4,642	-4,785	3.1
	Operating result	CHF m	-176	-210	-126	-153	-180	17.5
	Net income for the year	CHF m	-25	-64	25	-24	-23	-5.1
	Additions to assets	CHF m	2,847	3,491	1,838	2,840	2,210	-22.2
	Income per train-path kilometre	CHF/train-path km	6.83	6.15	5.66	6.19	6.50	5.0
6	Operating expenses per train-path kilometre	CHF/train-path km	14.16	14.53	14.16	13.72	14.16	3.2

1	Infrastructure Energy							
	Operating income	CHF m	454	459	635	784	890	13.5
	of which public-sector funding	CHF m	42	39	68	72	65	-9.2
	Operating expenses	CHF m	-403	-436	-602	-946	-804	-15.0
	Operating result	CHF m	51	24	33	-162	86	-153.0
	Net income for the year	CHF m	47	18	35	-165	78	-147.2
	Additions to assets	CHF m	146	142	221	190	159	-16.3

Footnotes: Segments

- 1 Segment accounting: intra-group income and expenses not eliminated.
- 2 Grants per train-kilometre: the lower the absolute figure, the higher the assumed efficiency.
- 3 Ratio of revenue from users to total expenditure for the operation of regional services lines.
- 4 Net income for 2023 prior to compensation payments: CHF 281 million (2022: CHF 269 million, 4.5%).
- 5 Consolidated figures for SBB Cargo Ltd and SBB Cargo International Ltd. Segment accounting: intra-group income and expenses not eliminated.
- 6 Net operating expenses per train-path kilometre sold.